



## PARTS RETURN POLICY

### SERVICE PARTS RETURN FEE POLICY

A FEE SHOULD BE ASSESSED OF 35% OF THE CLIENTS COST OF PART THAT IS TO BE RETURNED. **THIS FEE APPLIES WHEN THE PART WAS APPROVED BY THE CLIENT AND WAS EITHER NOT NEEDED TO COMPLETE REPAIR OR REPAIR WAS DECLINED AFTER ORDERING PARTS.** THE FEE DOES NOT APPLY IF PART WAS NOT APPROVED AND/OR WAS INCORRECT, DAMAGED, OR FOR ANY REASON THAT THE CLIENT HAS NO RESPONSIBILITY.

### COUNTER PART SALES RETURN POLICY

#### NON-CUMMINS PARTS

**90-DAY RETURN POLICY**-WE ACCEPT AUTHORIZED RETURNS WITHIN 90 CALENDAR DAYS FROM THE DATE THE PRODUCT WAS RECEIVED BY THE BUYER OR ORIGINAL RECIPIENT UNLESS OTHERWISE SPECIFIED AT THE TIME OF PURCHASE. ALL AUTHORIZED RETURNS MUST BE UNUSED AND IN THEIR ORIGINAL CONDITION, INCLUDING ALL ITEMS AND COMPONENTS THAT WERE INCLUDED IN THE ORIGINAL PACKAGE. **ITEMS BEING RETURNED MUST NOT HAVE BEEN DISASSEMBLED, MOUNTED, MODIFIED, OR DAMAGED DUE TO INCORRECT INSTALLATION OR USER ERROR.** SEASIDE DIESEL REPAIR **WILL NOT BE HELD** RESPONSIBLE FOR INSTALLATION OR LABOR EXPENSES, TOWING EXPENSES, ADDITIONAL REPAIR EXPENSES, OR RENTAL CAR EXPENSES CAUSED BY THE USE OF WRONG OR DEFECTIVE PARTS DURING INSTALLATION.

#### CUMMINS PARTS

THIS WARRANTY APPLIES TO NEW PARTS SOLD BY CUMMINS WHEN USED ON OR WITH ITS ENGINES LESS THAN 10L. THIS WARRANTY COVERS ANY FAILURES OF THE PARTS, UNDER NORMAL USE AND SERVICE, WHICH RESULT FROM DEFECTS IN MATERIAL OR FACTORY WORKMANSHIP (WARRANTABLE FAILURES). **THE COVERAGE DURATION IS FOR ONE YEAR, 100,000 MILES OR 3,600 HOURS OF OPERATION OR SPECIFIED MAINTENANCE INTERVAL, WHICHEVER OCCURS FIRST, AFTER THE DATE OF FIRST INSTALLATION. THIS WARRANTY IS MADE TO ALL OWNERS IN THE CHAIN OF DISTRIBUTION AND COVERAGE CONTINUES TO ALL SUBSEQUENT OWNERS UNTIL THE END OF THE PERIODS OF COVERAGE.** CUMMINS RESPONSIBILITIES CUMMINS WILL PAY FOR ALL PARTS AND LABOR NEEDED TO REPAIR THE DAMAGE TO THE ENGINE RESULTING FROM THE WARRANTABLE FAILURE. CUMMINS WILL PAY FOR THE LUBRICATING OIL, ANTIFREEZE, FILTER ELEMENTS, BELTS, HOSES AND OTHER MAINTENANCE ITEMS THAT ARE NOT REUSABLE DUE TO THE WARRANTABLE FAILURE. CUMMINS WILL PAY REASONABLE LABOR COSTS FOR ENGINE REMOVAL AND REINSTALLATION WHEN NECESSARY TO REPAIR A WARRANTABLE FAILURE. OWNER RESPONSIBILITIES AT THE TIME WHEN THE PARTS ARE INSTALLED, OWNER IS RESPONSIBLE FOR THE PREPARATION OF A WRITTEN RECORD CONTAINING THE FOLLOWING: (1) THE DATE OF INSTALLATION OF THE PARTS; (2) THE ENGINE SERIAL NUMBER; (3) THE ENGINE MILES, HOURS OR KILOMETERS OF OPERATION; (4) THE PARTS INSTALLED; AND (5) THE LOCATION OF THE PARTS IN THE ENGINE. THE PURPOSE OF THIS RECORD IS TO PROTECT OWNER'S INTERESTS AND SUPPORT ANY CLAIM FOR A WARRANTABLE FAILURE. OWNER IS RESPONSIBLE FOR THE OPERATION AND MAINTENANCE OF THE ENGINE AS SPECIFIED IN CUMMINS OPERATION AND MAINTENANCE MANUALS. OWNER IS ALSO RESPONSIBLE FOR PROVIDING PROOF THAT ALL RECOMMENDED MAINTENANCE HAS BEEN PERFORMED. BEFORE EXPIRATION OF THE APPLICABLE WARRANTY, OWNER MUST NOTIFY A CUMMINS DISTRIBUTOR, AUTHORIZED DEALER OR OTHER REPAIR LOCATION APPROVED BY CUMMINS OF ANY WARRANTABLE FAILURE AND MAKE THE ENGINE AVAILABLE FOR REPAIR BY SUCH FACILITY. OWNER MUST ALSO DELIVER THE ENGINE TO THE REPAIR FACILITY.

**SPECIAL ORDER PARTS ARE NON-RETURNABLE THERE ARE EXCEPTIONS BUT A . 25% RE-STOCKING FEE WILL BE ASSESSED.**

